

AppleCare+ for iPad

End User Support | Hardware Coverage



AppleCare+ for iPad is the ideal way to protect your technology investment while also giving your students, faculty, and staff direct access to Apple experts. Your award-winning AppleCare team will deliver technical, hardware, and software support for your iPad devices, and they'll answer questions on iOS, iCloud, Apple ID, and Apple apps—12 hours a day, 7 days a week.

AppleCare+ for iPad is available for three years, exclusively for education customers, and offers the following features:

- Comprehensive hardware coverage
- Up to two incidents of accidental damage from handling, each subject to a \$49 service charge
- Battery coverage¹
- USB cable and power adapter
- AirPort Express Base Station, AirPort Extreme Base Station, or Time Capsule
- Express replacement service (replacement device ships within one business day)
- Convenient online support request options

AppleCare Support Resources

AppleCare Education Support - 1-800-800-2775 #3

Contact Education telephone agents directly, twelve hours a day, seven days a week.

Online Support - <https://getsupport.apple.com/Issues.action>

Schedule a call back from an AppleCare agent for a specific time.

iOS Apps Support - <http://www.apple.com/support/ios/>

Find answers to questions about iOS apps.

Local Language Support - <http://support.apple.com/en-us/HT201232>

Find support in another language.

Visit www.apple.com/support/products/iPad to learn more.

1. Battery depletion of 50 percent or more from original specification.